gridpro

Release History

Product	MobileFront for Service Manager
Current Version	2.0.6082 (System Center 2012)
	3.0.6088 (System Center 2016)
Release Date	2016-08-26

MobileFront for Service Manager

MobileFront for Service Manager is designed for personnel on the move who need mobile access to Microsoft System Center Service Manager™.

2.0.6082 & 3.0.6088 (2016-08-26)

- NEW - User experience has been greatly improved when it comes to initial load of data
- NEW - Support for System Center 2016 Service Manager (v3.0.6088)
- FIX - It is no longer possible to enter row breaks in the Title field
- FIX - Search is no longer limited to the view data
  Note: Use Filter to find items within a view and Search to find items anywhere in Service Manager.

2.0.5959 (2016-04-26)

- FIX - An issue caused by third party views prevented the MobileFront Settings dialog from opening

2.0.5638 (2015-06-09)

- FIX - During certain circumstances data could be lost between the client and server while creating a new Incident
- FIX - When entering the text editor control to edit a text property (e.g. description of an Incident) the text field did not get focus automatically, this caused the onscreen keyboard not to show when using a mobile device
- FIX - Using the back button after creating a new Incident took you to the property list of the Incident you just created, it now takes you back to the home screen (showing available views)
- FIX - Hitting the Cancel button caused the application to crash during certain circumstances while creating a new Incident
- FIX - Searching for First Name + Last Name (e.g. "John Doe") at the same time did not find any users
- FIX - When no views were published to MobileFront the client crashed
- FIX - When a view did not have a criterion this could cause the MobileFront client to crash
- FIX - The MobileFront web application was missing a favorite icon

2.0.5500 (2015-01-22)

- FIX - Authentication Time Out and Not Authenticated Message: Trying to access resources without being authenticated or when authentication had timed out gave an incorrect message to the use

- FIX - High load caused connectivity issues (Cloud Service Edition Only): In some scenarios connections were not closed properly between the cloud infrastructure and the MobileFront for Service Manager 2012 CS Windows service, this caused connectivity issues during high load

- FIX - Firewall rules configuration during installation (Cloud Service Edition Only): The installer failed and reverted the installation if the Windows firewall service was stopped, if the firewall service is stopped configuration should be skipped since this probably means that there is another firewall software in use

- FIX - Installation failed on Service Manager 2012 RTM: Documentation indicates support for Service Manager 2012 RTM but installation failed due to dependencies to more recent management packs in Service Manager, version numbers on dependent management packs have now been lowered to "7.5.1561.0" which is the Service Manager 2012 RTM version

- FIX - Adding comment to Service Request: Adding a public comment to a Service Request caused the application to crash

2.0.5470 (2015-01-05)

- NEW - Change Incident Status: It is now possible to set the status of an Incident through the action menu; you can choose any available status from Service Manager but with the same constraints that exists in the Service Manager console

- NEW - Mark comment as private: It is now possible to add an analyst comment marked as private, in previous versions all comments have been marked as public (public is the default value)

- NEW - Activate Incident: It is now possible to activate an Incident using the Active task from the action menu

- FIX - Time out message: When a time out occurred after a long period of inactivity users were redirected to the login page without clarification when the next activity was performed by the user

- FIX - Escalate Incident: The escalation task available in the action menu did not work correctly

- FIX - Required properties: In some scenarios required properties was not detected in the presentation layer, during these occasions it was possible to post an update to Service Manager with missing values which caused the application to crash

2.0.5444 (2014-11-01)

- NEW - Customized Views: Configure which views that will be shown
- NEW - Additional Editable Fields: More fields are now editable
- NEW - Updated User Interface: The user interface has been redesigned for increased usability
- NEW - Custom Branding: User interface can be customized to blend in with corporate themes
- NEW - Register Incident: Users are now able to register new Incidents