# gridpro

# Release History

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|---|---|
| Product | PowerPack for Service Manager |
| Current Version | 1.3.6880 (SCSM 2012 versions) |
| | 2.0.6880 (SCSM 2016 & later) |
| Release Date | 2018-11-05 |

# PowerPack for Service Manager

PowerPack for Service Manager contains extensions to simplify the daily work in Microsoft System Center Service Manager™ and makes analysts more effective performing common tasks.

## 1.3.6880 & 2.0.6880 (2018-11-05)

- NEW - PowerAssign: It is now possible to enable clearing Assigned to field if no user has been selected

## 1.3.6472 & 2.0.6472 (2017-09-21)

- FIX - If no user/group selection was made in Assign by Support Group, task crashed
- FIX - Assign by now works in search results pane

## 1.3.6365 & 2.0.6365 (2017-06-05)

- NEW - PowerView: It is now possible to arrange columns in a preferred order directly in the PowerView editor, no need to export management pack and edit XML
- NEW - PowerForm: If no Title is given in PowerForm the Title from the selected template will be used instead
- FIX - Minor fixes

## 1.3.6305 & 2.0.6305 (2017-04-11)

- FIX - Advanced Criteria failed in combination with sub views with criteria containing OR statements

## 1.3.6135 & 2.0.6135 (2016-11-09)

- NEW - Support added for Windows Server 2016

# 1.3.6085 & 2.0.6088 (2016-08-29)

- NEW - Possibility to add an analyst comment when using PowerAssign
- NEW - Support for System Center 2016 Service Manager (v2.0.6088)
- FIX - An action log entry is now added when using PowerAssign on work item types with an action log

# 1.3.5857 (2016-01-15)

- FIX - PowerForm did not merge the description added in the PowerForm with the description text in the chosen template

# 1.3.5553 (2015-03-16)

- NEW - Translations for all available languages in Service Manager have been added
- NEW - Additional explanations have been added to the PowerView creation wizard to make it easier to work with
- FIX - A complex scenario when a PowerView containing multiple sub views could result in empty columns even though data was available has been resolved

# 1.2.5394 (2014-10-01)

- FIX - The PowerPack installer that we released a few weeks ago contained a requirement for Microsoft .NET Framework 4.5, this dependency has now been removed

# 1.2.5382 (2014-09-01)

- NEW - Create and manage your own combination views of different Work Item types directly in the Service Manager console
- NEW - Add sub views that will be displayed as one merged combination view
- NEW - Configure additional criteria that will limit the search result further for all sub views
- NEW - Change column names directly through the user interface
- NEW - Show the SLA Target End Date and SLA Breach Icon in the view with one simple click
- NEW - Set class type icons to distinguish different types of objects