

Release Notes

Product PowerPack for Service Manager

Version 1.3.6880 (SCSM 2012 versions)

2.0.6880 (SCSM 2016 & later)

Release Date 2018-11-05

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PowerPack for Service Manager

PowerPack for Service Manager contains extensions to simplify the daily work in Microsoft System Center Service Manager™ and makes analysts more effective performing common tasks.

Important: If you are planning to upgrade System Center Service Manager, from a "2012" version to a later one, you should make sure you upgrade PowerPack directly after upgrading Service Manager. To receive a download kit and license key that supports later versions of Service Manager, please contact support@gridprosoftware.com.

New Features

The following features have been added in this version.

 PowerAssign: It is now possible to enable clearing Assigned to field if no user has been selected

Corrections

No defects have been corrected in this version.

Known Limitations

No limitations have been identified in this version.